

# Well-Led Workplaces Core Programs

## Mental Health First Aid – Refresher Training

Practical peer-to-peer training to maintain confidence, stay current, and strengthen your mental health support skills.

#### Why Mental Health First Aid Refresher Training Matters

Mental Health First Aid (MHFA) skills are most effective when they are kept sharp. Workplace challenges evolve, and staying equipped with up-to-date knowledge ensures effective support, proactive intervention, and a confident approach to mental health conversations.

MHFA Refresher Training ensures accredited MHFAiders stay prepared, capable, and ready to contribute to a workplace that values both people and performance.

#### The Business Case for MHFA Refresher Training

- **Sustain Workplace Readiness**: Confident MHFAiders contribute to a culture where employees feel supported and empowered.
- **Keep Skills and Knowledge Current**: Learn the latest best practices and reinforce key mental health response techniques.
- **Reduce Workplace Risk**: Early and informed action prevents issues from escalating, protecting both employees and the business.
- **Enhance Psychological Safety**: Strengthen trust and engagement by ensuring mental health support remains a visible and active part of the organisation.

#### What MHFA Refresher Training Covers

- ✓ **Reinforce Core MHFA Principles** Refresh key knowledge areas and refine support techniques with the latest research and data.
- ✓ Address Emerging Workplace Mental Health Challenges Stay ahead of trends and new best practices.
- ✓ **Build Confidence in Real-World Conversations** Practical applications that reinforce effective responses.
- ✓ Maintain Accreditation Ensure MHFAiders continue to meet certification requirements.
- ✓ Know When & How to Escalate Guide colleagues to the right support services before issues escalate.

This program is delivered as a 6-hour interactive workshop, available both online and face-to-face.

#### Why Choose Well-Led Workplaces to deliver Training?

At Well-Led Workplaces, we provide training that is **engaging, relevant, and immediately applicable**, ensuring MHFAiders continue to make an impact.

- Expert-Led Training: Delivered by experienced professionals with real-world expertise.
- Practical and Interactive: Engaging discussions and real scenarios to reinforce learning.
- Tailored for Your Workplace: Content adapted to align with industry and organisational needs.
- Ongoing Support: Additional resources and guidance beyond training sessions.

#### What People Say

"Julie is always fabulous and obviously passionate about this area and really wants to share her knowledge. She is always positive and shows how slightly "tweaking" a conversation really can get a much better outcome. Julie encourages conversation."

#### - MHFA Attendee, December 2024

"Julie is an amazing instructor; her delivery was engaging and easy to understand. I have learnt a lot of new things. Also, very happy that she provided so many extra resources for professional help."

- MHFA Attendee, December 2024



### Take the Next Step

Ensure your workplace remains **mentally resilient and well-equipped** to support employees with confidence.

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